

Pandemic Insights to Shape a Better Future:

Assessment for Teaching, Learning, Equity, and Student Success

Natasha A. Jankowski, PhD, She/Her(s)

Divya Bheda, PhD, She/Her(s)



# The Backstory and Acknowledgements

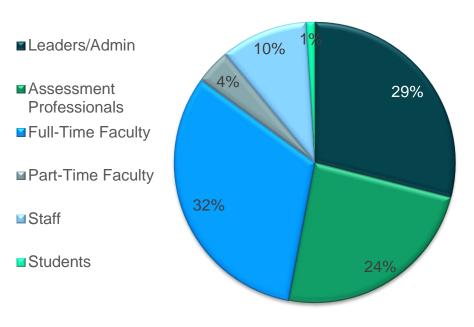




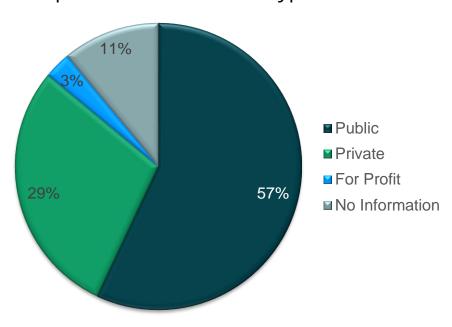


# Survey Overview: 786 Respondents

#### Respondents' Primary Role



#### Respondents' Institution Type



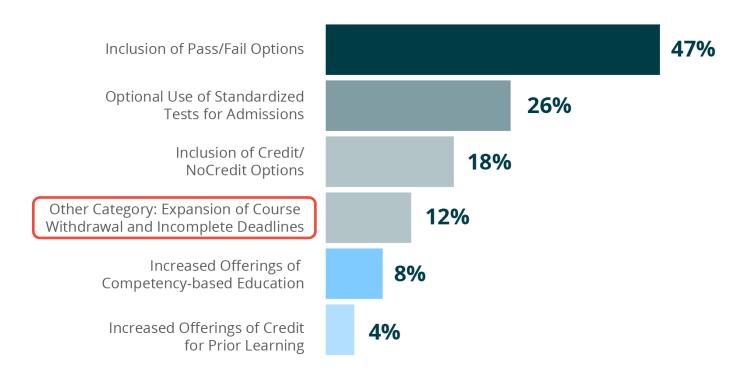


5% International



23% Minority-Serving Institutions

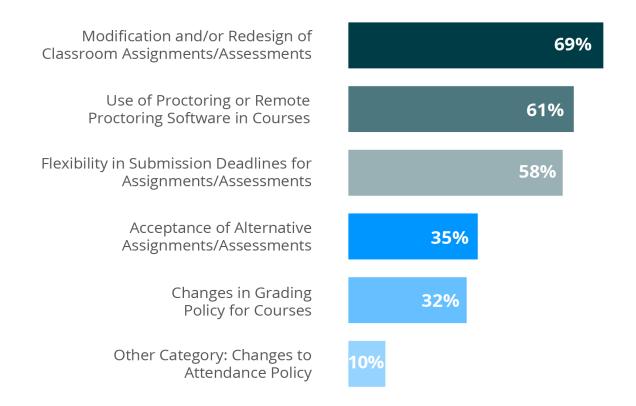
# Institutional Policy and Process Level Changes



32% reported NO CHANGES



# Classroom Assessment Changes





# **Course Evaluation Changes**

## No changes\*

- 56% reported no changes
- \*Text responses indicate changes to mode of delivery

## **Changes**

- 44% reported changes
- 33% reported changes to questions
- 22% reported use of course evaluation changes



Programmatic & Institutional Assessment Changes

Modification of assessment reporting processes and/or questions: 47%

 Changes to timing of submission of assessment reports: 45%

 Changes to assessment-related roles and responsibilities: 30%

Loss of assessment-focused staff: 16%





# **Impact on Learning Outcomes**

#### **Negative Impact**

- o Oral Communication
- Teamwork
- Civic Engagement
- Applied & Integrative Learning

#### **No Impact**

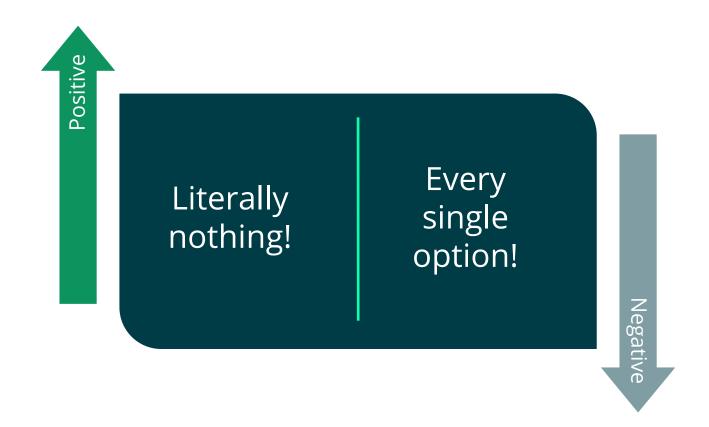
- Disciplinary-Specific Knowledge & Competence
- Quantitative Literacy/ Reasoning
- Written Communication
- Ethical Reasoning

#### **Positive Impact**

- Social Justice (Equity and Inclusion)
- ✓ Information Literacy

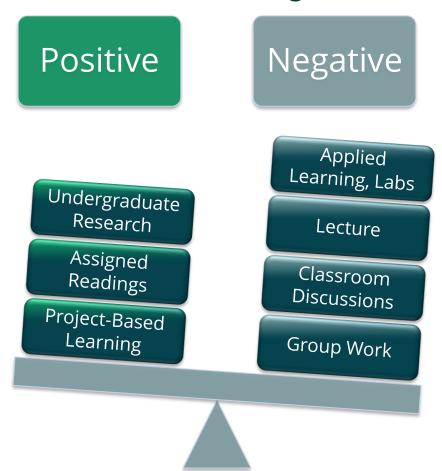


# Impact on Out-of-Class Learning





# **Impact on Course-Based Learning**







# Trusted Evidence Sources of Student Learning

#### **Best**

- Presentations / Video Recordings
- 2. Portfolios
- з. **Capstones**

#### Medium

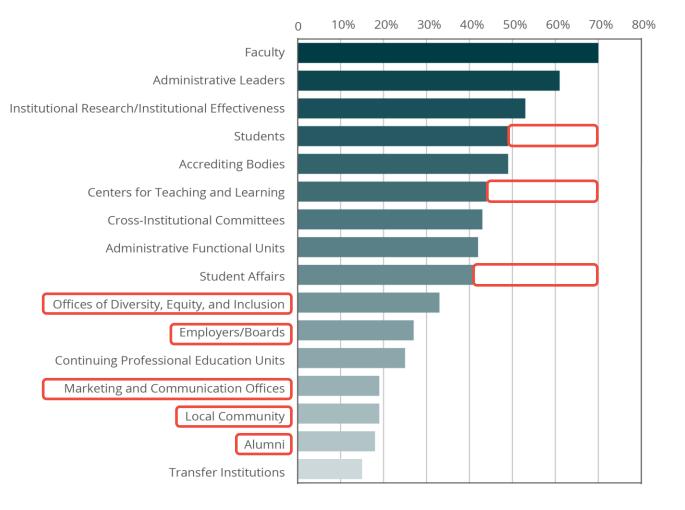
- 1. Essays/Papers
- 2. Group Projects
- 3. Faculty-Developed Exams
- 4. Discussion Boards

#### Least

- 1. Quizzes
- 2. Game-Based Learning
- 3. Classroom Participation
- 4. Standardized Tests



Current partners for assessment & continuous improvement





# Advice & Strategies to Keep



#### **Flexibility**

- Course Level
- Program/ Institutional Level
- Across All Educational Aspects



#### **Student Focus**

- Needs
- Reality
- Equity
- Access
- Relevance
- Learning



#### **Tensions**

- Integrity vs. Equity
- "New Normal" vs."Old Normal"
- Support vs. Power
- Professional Development



#### **Educator Growth**

- Technology
- JEDI
- Teaching & Learning
- Curriculum Design
- Assessment



66 Always - pandemic or not - are we asking the right questions **<b>₩**ExamSoft



Student experiences should inform teaching strategies.

Student lived experiences should drive the planning of student academic support services.

#### **Student-Centered**

Students should be active participants in the curriculum building process.

Clear and transparent communication to students about their learning and curricular design should be a regular and ongoing part of the learning experience.

Racial equity and social justice should guide institutional and programmatic practices.

Universal design principles should guide instructional design and assessments.

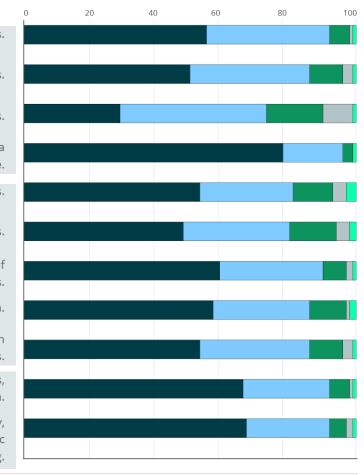
Differential access to **Equity-Minded** the development and offerings of learning environments.

Humanizing practices and restorative approaches should guide classroom policies and communication.

Mental health concerns, trauma-informed, and healing-centered approaches should be implemented in learning environments.

More time should be made for faculty idea exchange, collaboration, and action on student needs, assessment data use, and curriculum and teaching innovation.

Collaborative partner **Collaboration TFOCUS ed** sment, data/technology, faculty development, institutional research, and equity and inclusion amongst others - and academic programs should be actively sought to reimagine teaching and learning.



Somewhat disagree

Strongly disagree

Neither agree nor disagree

Somewhat Agree

Percentages (%)

# Three Key Drivers







Collaboration as the key

Students at the center

**Equity as the driver** 

How do we intentionally enable this?

How do we design for student agency?

How do we create lasting impact?



# Top FIVE Opportunities

**Strategic Priority 1:** Reimagining the role of students in assessment.

**Strategic Priority 2**: Clarifying the relationship between cheating, proctoring, and assessment.

**Strategic Priority 3:** Using technology in support of learning.

**Strategic Priority 4:** Engaging trusted evidence sources in valid data use.

**Strategic Priority 5:** Strengthening faculty assessment knowledge.



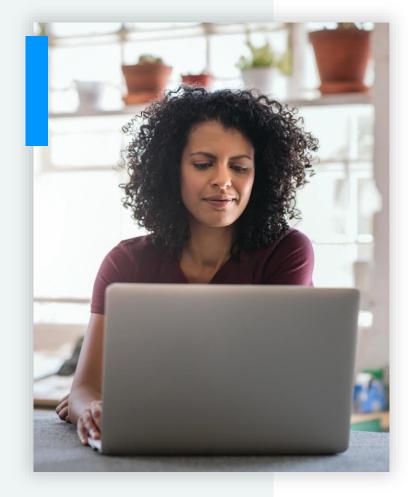
# **Strategic Priority 1:**

Reimagining the role of students in assessment.



Strategic Priority 2: Clarifying the relationship between cheating, proctoring, and assessment.





Strategic Priority 3: Using technology in support of learning.



Strategic Priority 4: Engaging trusted evidence sources in valid data use.

# **Strategic Priority 5:**



Strengthening faculty assessment knowledge.







# Contact us @

natasha.a.jankowski@gmail.com

dbheda@examsoft.com

Linkedin: /divyabheda

/natashajankowski



# Thank You!

Feedback:

https://examsoft.qualtrics.com/jfe/form/SV\_3rWnJksf2O4XjMi



examsoft.com



U.S. & Canada 866-429-8889 International +1 954-429-8889



info@examsoft.com